Show Remote

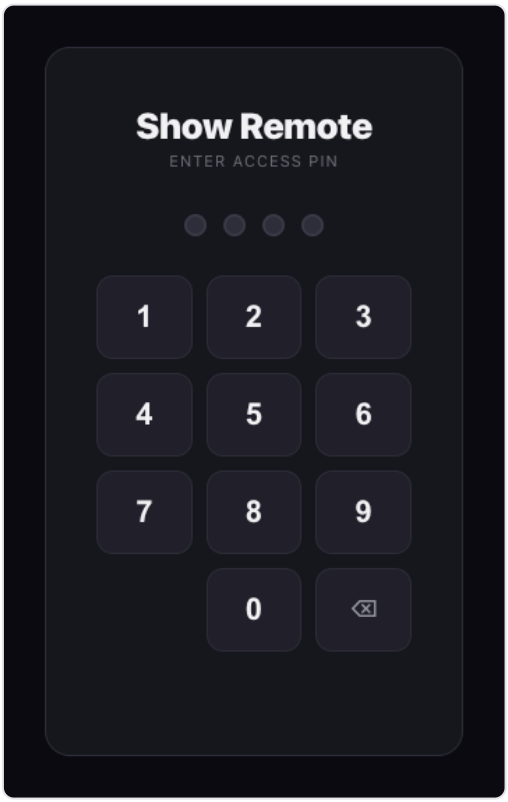
Change what's on the venue screens from your phone during a gig: push a sign, black the room out, or flip a TV to live sport.

```
tqh.venueos.jjjk.com.au/signage/show
```

Open It

Get Show Remote onto the phone or tablet you'll use on the night.

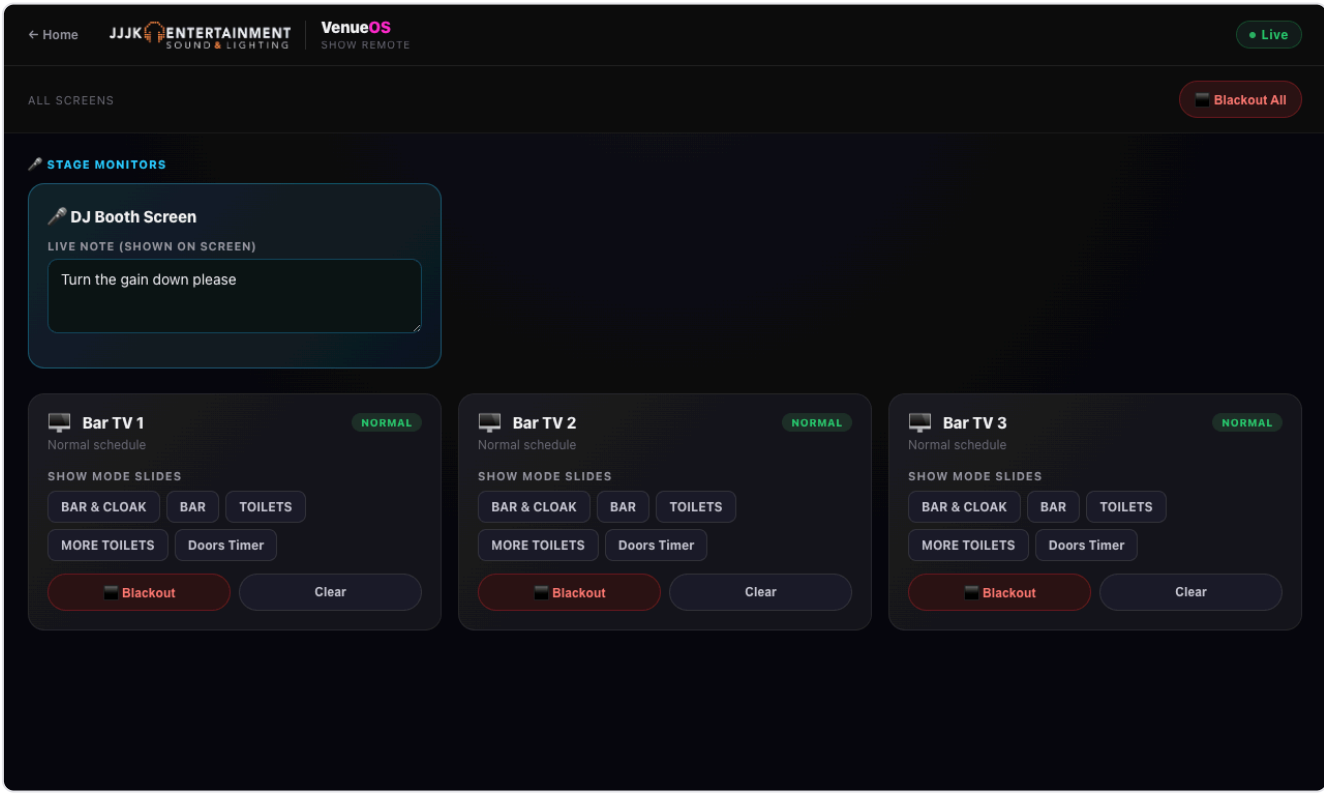
1. **Open the link**
   Go to `/signage/show` on any phone or tablet. No VenueOS login needed, and it works on any network, not just the venue WiFi.
2. **Add it to your Home Screen**
   In Safari or Chrome, use Share → `Add to Home Screen` so it's one tap away on show night.
3. **Enter the PIN if asked**
   If your venue has set a Show Mode PIN, type the 4 digits once. That phone stays signed in for 7 days.



The PIN pad, if your venue has set one.

4. **Read the screen cards**

   Every screen gets its own card. The badge shows what it's doing right now: `Normal`, `Override`, `Blackout`, `Live TV`, or `Offline` (not heard from in 5 minutes). The page refreshes itself every few seconds.



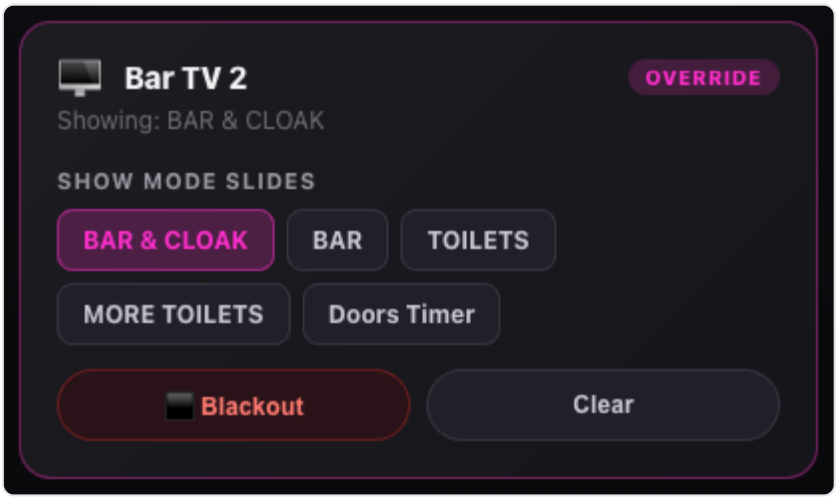
Show Remote with a stage monitor and three screens.

During the Show

Change what's on screen in one tap.

1. **Push a slide**

   Tap a slide chip on a screen's card. That screen shows only that slide until you change it, and the badge turns `Override`.



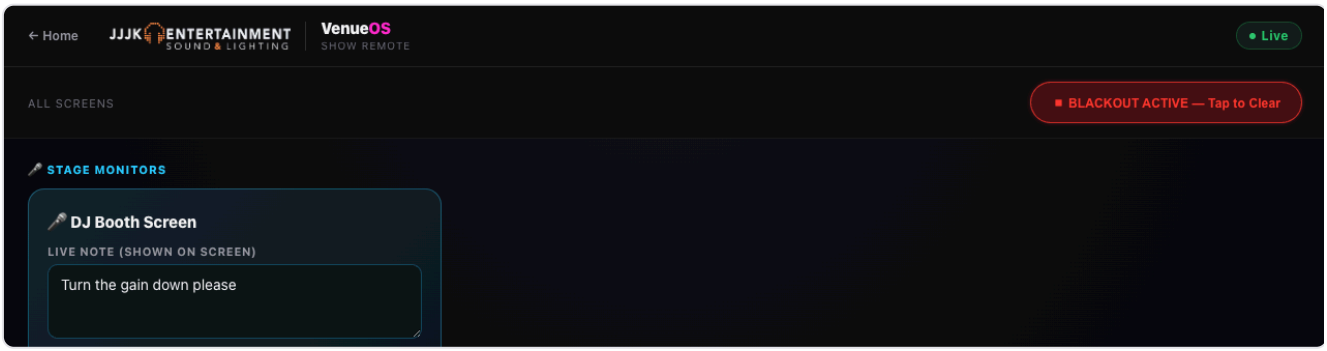
Bar TV 2 showing the BAR & CLOAK slide - the badge turns to Override.

2. **Blackout one screen**

   Tap `Blackout` on its card. The screen goes black within about 2 seconds.

3. **Blackout everything**

   Tap `Blackout All` at the top of the page. While the room is dark it glows red and reads `■ BLACKOUT ACTIVE — Tap to Clear`.



While everything is blacked out, the master button glows red.

4. **Bring it back**

   Tap the glowing master button, or `Clear` on a single blacked-out screen. Whatever slide was up before the blackout comes straight back.

5. **Back to normal**

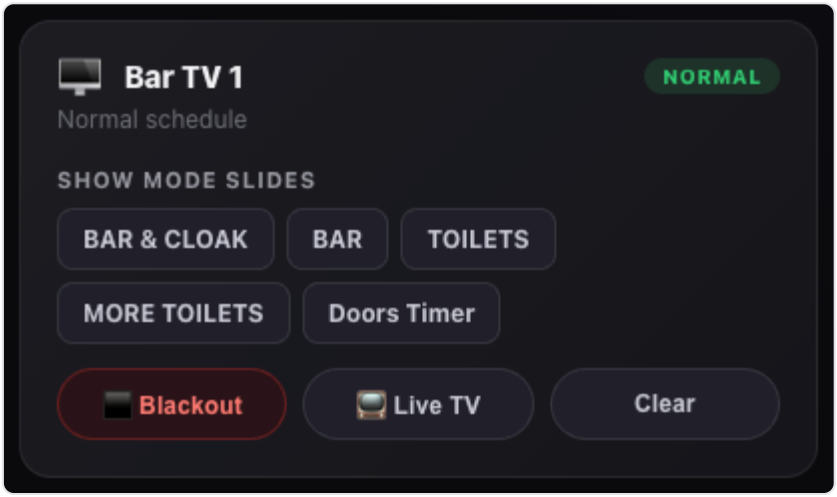
   Tap `Clear` on a screen that's showing a slide. It drops the override and returns to its normal playlist and schedule.

Live TV

Flip a TV to its own tuner for the footy, then back to signage.

1. **Look for the button**

   `Live TV` only appears on screens a manager has switched on for it (Philips TVs with a built-in tuner).



A Philips TV with Live TV switched on.

2. **Switch to TV**

   Tap `Live TV`. The TV changes to its tuner within a few seconds and the badge turns blue `Live TV`.

3. **It stays put**

   The screen stays on live TV until you change it, even if the TV restarts overnight.

4. **Back to signage**

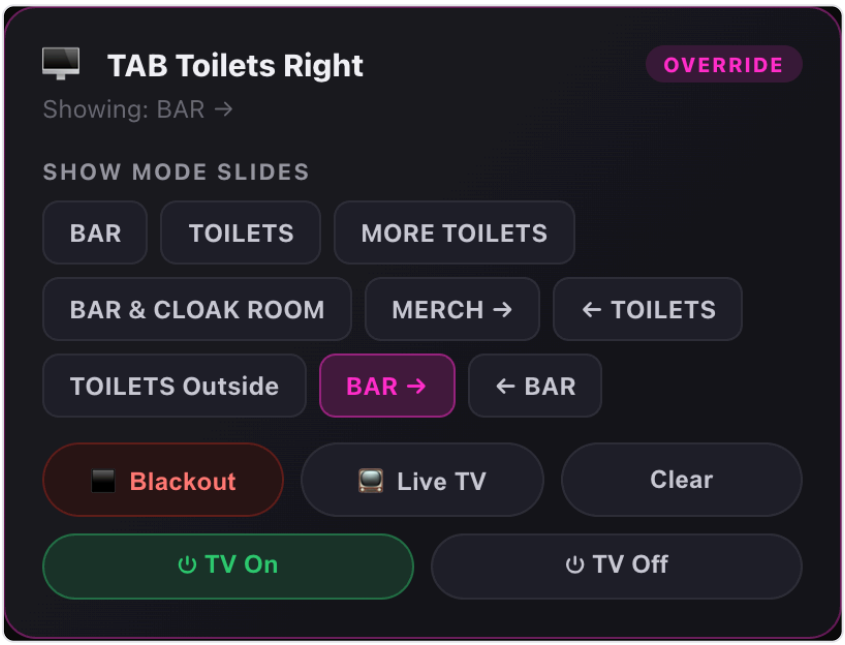
   Tap `Signage`. The screen goes back to its normal playlist.

TV On/Off

Turn the TVs themselves on and off from your phone.

1. **Look for the buttons**

   `TV On` and `TV Off` appear under a screen's other buttons once a manager has switched them on for that TV (Philips TVs only).



A Philips TV with TV On/Off switched on.

2. **Turn a TV off**

   Tap `TV Off`. The TV goes into standby within about 5 seconds and the card shows a grey `TV Off` badge.

3. **Turn it back on**

   Tap `TV On`. The TV wakes within about 5 seconds and goes back to whatever it was showing before: its slide, signage or live TV.

4. **All TVs at once**

   `All TVs On` and `All TVs Off` sit in the top bar next to Blackout All. They only affect TVs with On/Off switched on. All TVs Off asks you to confirm first.

5. **Good to know**

   The highlighted button is the last thing Show Remote sent. If someone uses the TV's own remote, Show Remote won't know, so just tap the button you want.

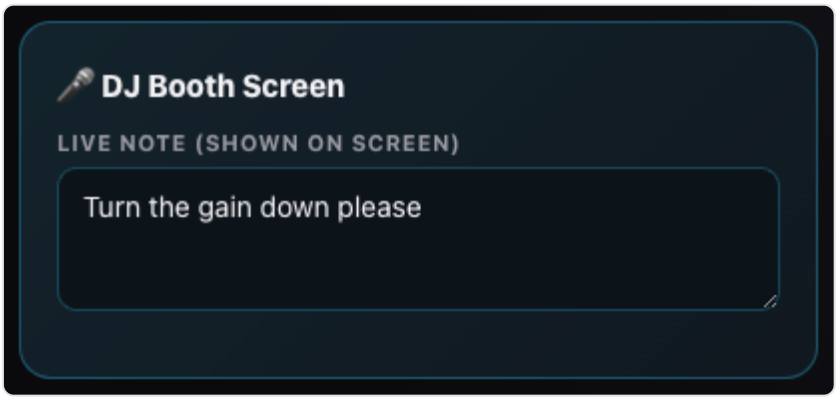
Stage Monitors

A screen for the band or DJ that shows the time and your notes.

1. **What it is**

   A screen set up as a Stage Monitor always shows a big clock. It gets its own section at the top of Show Remote, separate from the venue screens.

2. **Send a note**
   Type in its note box. The text appears on the stage screen as you type, in huge letters, with the clock moved to the corner.



Typing a note for the stage screen.

3. **It gets noticed**
   Every time the note changes, the stage screen flashes a red border for 10 seconds so whoever's on stage looks up.

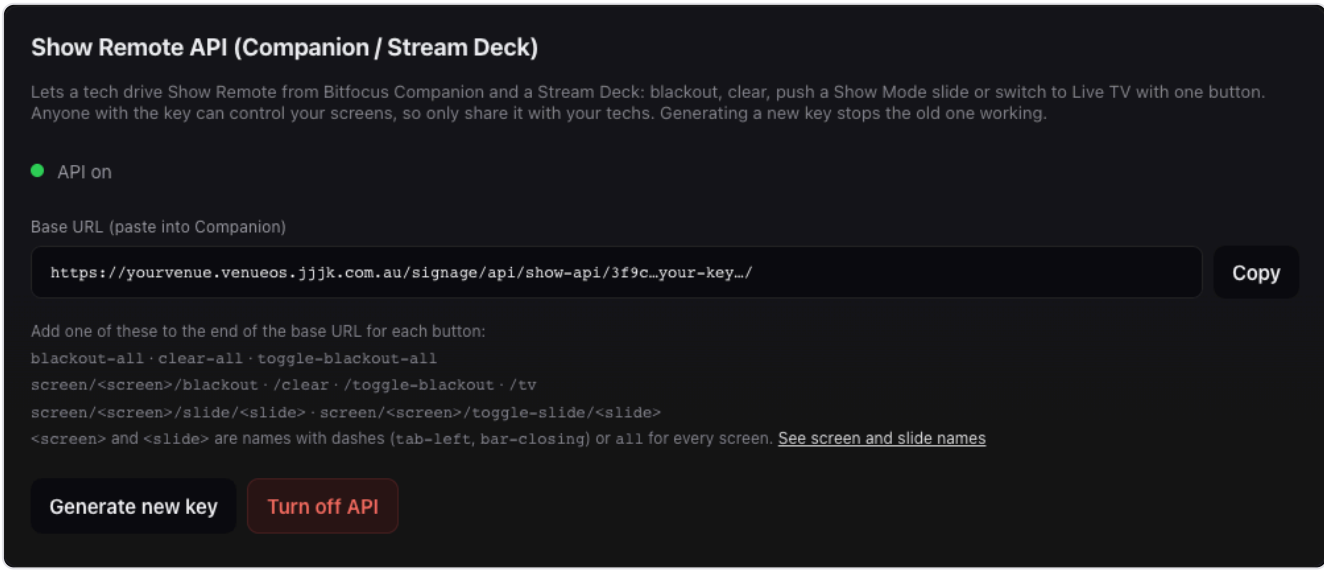
4. **Clear the note**
   Delete the text and the screen goes back to just the clock.

5. **Blackout skips it**
   `Blackout All` never touches a Stage Monitor, so the performer keeps it for the whole set.

Stream Deck (Companion)

Run Show Remote from physical buttons using Bitfocus Companion and an Elgato Stream Deck.

1. **Get the base URL**
   A manager opens `Settings` → `Show Remote API` → `Generate key`, then taps `Copy`. Send that link to your tech. Anyone with it can control your screens, so treat it like a password.



The Show Remote API card in Signage Settings.

2. **Add it to Companion**
   In Companion, go to `Connections` and add `Generic HTTP Requests`. Paste the link into its `Base URL`. Companion just needs internet access. It can run on the venue network or anywhere else.

3. **Make a button**
   Add a button, then add the connection's `GET` (or `POST`) action. For the URL, type the command, for example `toggle-blackout-all`. Press the button and the screens change within 2 seconds, the same as tapping in Show Remote.

4. **Commands**
   `blackout-all` · `clear-all` · `toggle-blackout-all`
   `screen/tab-left/blackout` · `/clear` · `/toggle-blackout` · `/tv`
   `screen/tab-left/power-on` · `/power-off` · `/toggle-power` turn the TV itself on and off (TVs with On/Off switched on only).
   `screen/tab-left/slide/bar-closing` pushes a slide. `screen/tab-left/toggle-slide/bar-closing` pushes it and sends the screen back to normal on the next press.
   Use `all` as the screen name to hit every screen. Stage Monitors are skipped unless you name them.

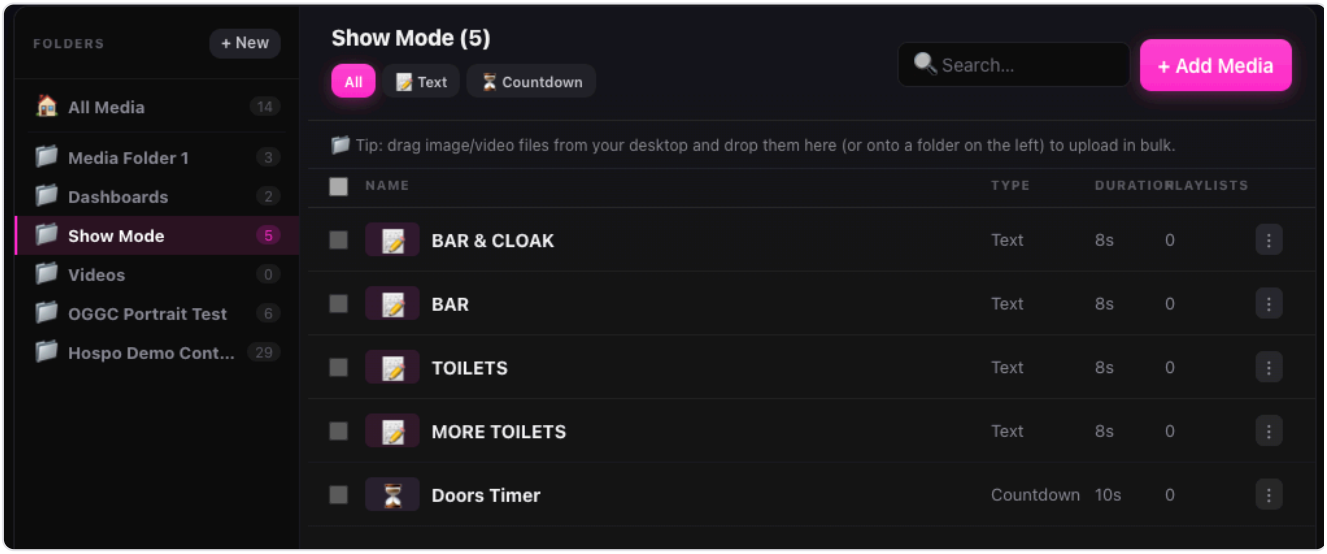
5. **Find the names**
   Screen and slide names are written in lower case with dashes instead of spaces: `TAB Left` becomes `tab-left`. Tap `See screen and slide names` on the Settings card (or open `status` on the base URL) to see the exact name for every screen and Show Mode slide.

6. **Light up buttons (optional)**
   `status/all` returns `blackout` or `normal`. `status/tab-left` returns that screen's mode: `slide`, `blackout`, `tv`, `schedule`, `stage` or `takeover`. A tech can poll these to change button colours. The `status` list also shows each TV's `tvPower`: `on`, `off`, or `unknown` before the first press.

Set Up Once

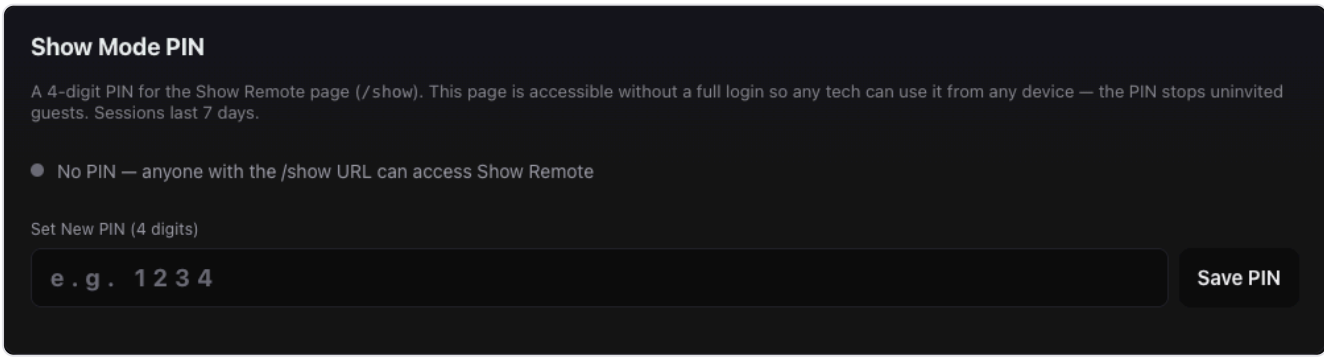
Done once in the Signage control panel, then forget about it.

1. **Make your show slides**
   In `Media`, put slides in the folder named exactly `Show Mode` (bar open, toilets, cloakroom, last drinks). Only slides in that folder show up as chips.



Slides in the Show Mode media folder become the one-tap chips.

2. **Set a PIN**
   `Settings` → `Show Mode PIN`. Recommended: without a PIN, anyone with the link can control your screens.



Setting the Show Mode PIN.

3. **Turn on Live TV**
   `Screens` → open the screen → `Device` tab → tick `Live TV switching in Show Remote`. Only shown for Philips Android screens.

4. **Turn on TV On/Off**
   `Screens` → open the screen → `Device` tab → tick `TV On/Off buttons in Show Remote`. Only shown for Philips Android screens. Ask JJJK to test a TV first, because a few older Philips models don't support it.

5. **Add a Stage Monitor**
   Ask JJJK to set a screen up as a Stage Monitor for you.

6. **Turn on the Stream Deck API**
   `Settings` → `Show Remote API` → `Generate key`. See *Stream Deck (Companion)* above.

Good to know

- **Show Remote is an add-on:** if `/signage/show` says it isn't enabled, ask JJJK to switch it on for your venue.
- **Chips only come from one folder:** a slide only shows up on Show Remote if it's in the `Show Mode` media folder. Adding it to a playlist isn't enough.
- **Clear is a two-step after a blackout:** the first Clear brings back the slide that was up before. Tap Clear again to go back to the normal playlist.
- **Offline means no check-in for 5 minutes:** the TV is off or the VenueOS app has closed. Turn it on and open VenueOS from the TV's app list.

Frequently asked questions

A screen card says Offline. What do I do?
Check the TV is on. If it's showing live TV or the TV's home screen, open the VenueOS app from its app list. The card goes back to normal within a minute.

I cleared a blackout and an old slide came back. Why?
Clear after a blackout restores whatever was on screen before it. Tap Clear once more to return the screen to its normal playlist.

Why don't all my screens have a Live TV button?
It only appears on Philips TVs with a built-in tuner, and a manager has to tick it on per screen in the Device tab.

Who can open Show Remote?
Anyone with the link, unless your venue has set a Show Mode PIN. Set one in Signage Settings if the link gets passed around.

I made a new slide but it's not a chip on Show Remote.
Move it into the Show Mode folder in Media. It appears within a few seconds, no refresh needed.

Does Blackout turn the TVs off?
No. The screens stay on and show black, so they come back instantly when you clear it. To actually switch a TV off, use <code>⏻ TV Off</code> (see TV On/Off).

Someone changed the channel with the TV remote. Will Show Remote still work?
Yes. Tapping a slide, Clear, Blackout or Live TV in Show Remote always switches that TV straight back to what you picked, even if someone used the TV remote in between. Show Remote never pulls a TV off the channel on its own - only when someone taps something.

Can our tech use a Stream Deck?
Yes. Generate a key under Settings → Show Remote API and give the tech the link. They add it to Bitfocus Companion's Generic HTTP Requests connection. See Stream Deck (Companion).

A Stream Deck button does nothing.
Open the base URL followed by <code>status</code> in a browser. If it says <code>invalid API key</code>, someone has generated a new key, so update the Base URL in Companion. If it says <code>no match</code>, check the screen or slide name against the status list.

Someone has the API link who shouldn't.
Settings → Show Remote API → <code>Generate new key</code>. The old link stops working straight away. Then give your tech the new link.

I tapped TV On but the TV stayed off.
Give it 10 seconds. If the card says Offline, the TV has lost its network or power at the wall, so turn it on with its own remote. Otherwise tap TV On again, or contact JJJK.

Is TV Off the same as Blackout?
No. Blackout keeps the TV on and shows black, and it comes back instantly. TV Off puts the TV in standby to save power, and it takes about 5 seconds to wake.